

MADISON AREA CARE FOR THE HOMELESS (MACH)

2021

ANNUAL REPORT





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AT A GLANCE

WE ARE ON A **MISSION** TO BRIDGE GAPS IN THE MADISON AREA HEALTHCARE SYSTEM BY CONNECTING WITH PEOPLE EXPERIENCING HOMELESSNESS AND HOUSING INSECURITY WITH COMPASSION AND RESPECT.

WE **ENVISION** A COMMUNITY WHERE INDIVIDUALS EXPERIENCING HOUSING INSECURITY HAVE EQUITABLE HOUSING AND HEALTHCARE.

Dear friends,

Greetings from MACH OneHealth!

As you read through our 2021 Annual Report, you'll find we made significant strides in our work in addressing our served population's health care and housing needs. This increase caused us to flourish as an organization, which is both exciting and challenging. Our primary focus is refining our work and strengthening our relatively young organization's staffing and internal framework.

We appreciate the support and encouragement of so many in the community through volunteer talents and time, financial and in-kind donations, and constructive feedback. We value our community partner organizations. We appreciate our grantor organizations. We admire the residents of Madison, WI, for welcoming this work which strengthens your community.

We believe MACH's work in sharing health care and housing connections with our community residents is a vital part of a movement building collective well-being. Please join our efforts in any way that you can!

Sincerely,
Pamela Alsum MD
President, Board of Directors

2021 OUTREACH STATS



November Foot Care Clinic



413 unduplicated clients

646 medical encounters



646 social support interactions



12 foot care clinics serving 167 people

27 clients into housing & 50 into shelter or hotels



48 COVID-19 tests & 60-19 COVID vaccinations

NEW IN 2021

1st Street Shelter Clinic

In February, MACH was invited to provide healthcare services at the Porchlight Emergency Men's Shelter. The first clinic held in March was a success. In partnership with the MEDiC program at UW, we continue to have the clinic twice a month and our capacity at the shelter continues to grow.

Monthly Foot Care Clinics

Our first ever service received an upgrade in 2021. After expanding to offer the foot care clinics at the Salvation Army every other month, we moved to monthly clinics at the Beacon in response to the increased foot care needs.

Community Health Needs Assessment

We hired 5 individuals with lived experience who administered a total of 251 surveys to people experiencing homelessness in our community. The survey consisted of 72 questions covering demographic information, housing status, physical and mental health, healthcare utilization, substance use, and access to resources.



Street Rounds (top), Street Rounds (bottom), Encampment Rounds (right)

2021 ADMIN UPDATES



MACH receiving WAFCC Bronze Seal

WAFCC BRONZE SEAL

With the help of our AmeriCorps VISTA Volunteer, we obtained the Wisconsin Association of Free and Charitable Clinics (WAFCC) Bronze Seal of Excellence. The seal is awarded to clinics that are actively promoting best healthcare practices and maximizing access to quality care.

"I'm passionate about reducing health disparities and my role with MACH has provided me with opportunities to help create real change."
- Veronica K.

STAFF GROWTH

In 2021, our staff grew exponentially. From 1 full time staff to 8, 1 part time staff to 6, and 1.5 AmeriCorps members to hiring both of them after service. We also hired people with lived experience of homeless. With increased capacity, we were able to host a strategic planning with board, staff, and volunteers to plan for MACH's future.



Maria T. at Reindahl Park

DAIRY DRIVE

In November 2021, the City of Madison chose MACH in collaboration with Kabba Recovery Services to manage and support the first ever city-sanctioned encampment at Dairy Drive.

Panoramic view of staged Dairy Drive cabin



Folks started touring the 30-site campground on November 9th, and the first camper moving in on November 18th. We offer healthcare and housing support, mental health services, income assistance, advocacy and legal accompaniment, and transportation services to campers.

Jim O'Keefe - City Community Development
Sara Allee-Jatta - Kabba Recovery Services
Molly Finnegan - MACH OneHealth
City of Madison Mayor Rhodes-Conway
Stephen King - City Engineering



"When you've got a roof and a door that locks, that's home"

-Dairy Drive Camper, NPR February 2022

VOLUNTEER TESTIMONY

Shoe Sock Clinic (March)



"After working a volunteer shift I always feel grateful that I've made a difference to folks. I leave with a full heart!"
- Carolyn V.

"I wish the public knew more about how homelessness affects people and the needs people experiencing homelessness have. I think there's stigma associated with homelessness that needs to be addressed with more education and understanding."
- Doug K.



Street Rounds (November)

2021 VOLUNTEERS

Tooba A.	Pamela F.	Anna K.	Clarissa R.
Pam A.	Lea G.	Aaditya K.	Margaret R.
Joanna A.	Claire G.	Dongeon K.	Leigha S.
Arun A.	Carolyn G.	Camille L.	Amy Sc.
Rosemary B.	Ava G.	Alice L.	Susan S.
Janice B.	Gianna H.	Jackalynn L.	Kaitlin S.
Kelly B.	Dan H.	Deanna L.	Alankrit S.
Oliva B.	Nick H.	Theo L.	Dan S.
Hannah B.	Kyle H.	Madalyn L.	Abbie S.
Kate Bo.	Caitlin H.	Ziqiao M.	Amy Sk.
Emily B.	Lukas H.	Ashley M.	Elizabeth S.
Kate Br.	Jodi H.	Sally M.	Hailey S.
Brendan C.	Mike H.	Becca M.	Jessica S.
Ann C.	Rachel H.	Bev M.	Callie S.
Suraj C.	Joe H.	Lindsay M.	Austin S.
Jamie C.	Brandon H.	Steff M.	Cole T.
Caroline C.	Lorrie H.	John M.	Dave T.
Emily C.	James I.	Tess M.	Carolyn V.
Dave D.	Natalie J.	Shawn M.	Rachel V.
Mark D.	Deanna J.	Nike M.	Hannah W.
Brendan D.	Sydney J.	Janet M.	Kim W.
Shannon D.	Brad J.	Jana N.	Madeline W.
Daniel E.	Mikaela K.	Erin N.	Alexa W.
Joey E.	Manasa K.	Amy P.	Liz W.
Kelly E.	Baye K.	Samantha P.	Sam W.
Sarah E.	Kelsey K.	Brittany P.	Michele W.
Lauren E.	Doug K.	Scott R.	Nan W.
Molly F.	Adam K.	Alex R.	Samantha W.
Britney F.	Cassidy K.	Marc R.	Petro Z.



MACH would
be nothing
without our
dedicated
volunteers and
supporters!

GRATITUDE

Donations

We are thankful for our supporters who equip our volunteers and organization with the resources needed to provide compassionate care to our clients. In 2021, we were grateful to have 125+ individual and 10+ corporate donors. We are energized by the generosity of our contributors.

MACH Medical Director

Early in the year, Mike Horowitz stepped down as MACH's Medical Director. We were lucky to welcome Amy Parins, DMSc, PA-C as his successor in June 2021.

AmeriCorps

We thank Irene (right), AmeriCorps WAFCC VISTA Member, and Tijana (left), AmeriCorps Serve Wisconsin Marshfield Member, for their year of service from 2020-2021. Beyond their local contributions, their programs both received Governors Service Awards (left).



BOARD & STAFF

THE AWESOME PEOPLE BEHIND OUR ORGANIZATION

BOARD OF DIRECTORS

Pam Alsum, MD

President
Faculty Physician
UW Health

Debra Lange, JD

Treasurer
Attorney
David A Lange

Brenda Konkel, JD

Member
Executive Director
MACH OneHealth

Fred Turkington

Member
VP of Customer Success
EnsoData Inc.

Anne Reynolds

Secretary
Madison Public Market
Foundation Board Member

John Adams

Member
President & Co-Founder
Catalyst for Change

Chela Bordas O'Connor, JD

Member
Director of Contracts & Compliance
Shared Medical Services, Inc.

STAFF

Meshan Adams, APSW

Outreach Social Worker

Veronica Kesner

Volunteer Coordinator

Tijana Sagorac

Gruichich

Assistant Executive Director
former Volunteer
Coordinator

Tim Bogosh

Community Peer
Health Advocate

Doug Kirk, LCSW

Dairy Drive Social Worker

Siddiq DeShazer

Camper Liason

Adam Kleman

Outreach & Camper Support

Irene Schaible

Medical Program Director
former Capacity Builder

Molly Finnegan, LCSW

Outreach Social Worker

Brenda Konkel, JD

Executive Director

Maria Tran, BSW

Outreach Social Worker

Tim Jones

Facilities Lead

Iisha Murphy

Community Peer
Health Advocate

Alexa Weber

Outreach & Camper Support

JOIN US

Read below to find out what you can do to help MACH OneHealth achieve our mission.

- ✓ Follow us on social media
Facebook: MACH OneHealth
Instagram: @machonehealth
- ✓ Make a one-time or monthly contribution [here!](#)
- ✓ Drop off an in-kind donation at one of our locations

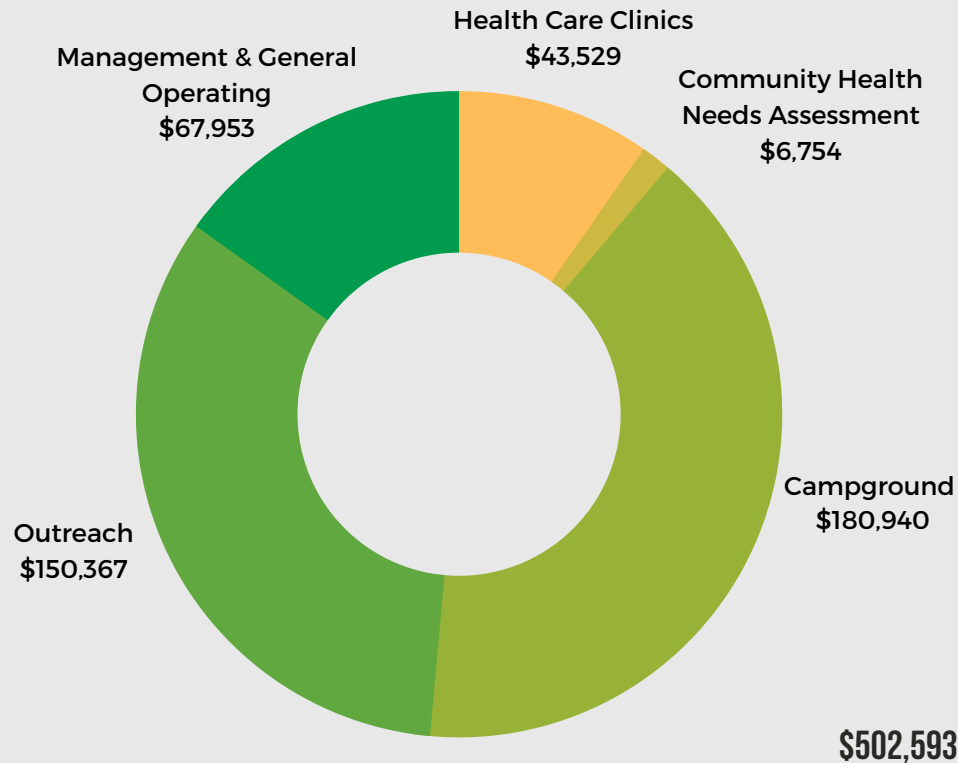
Sorting donations at Dairy Drive (November)



Encampment Outreach (January)

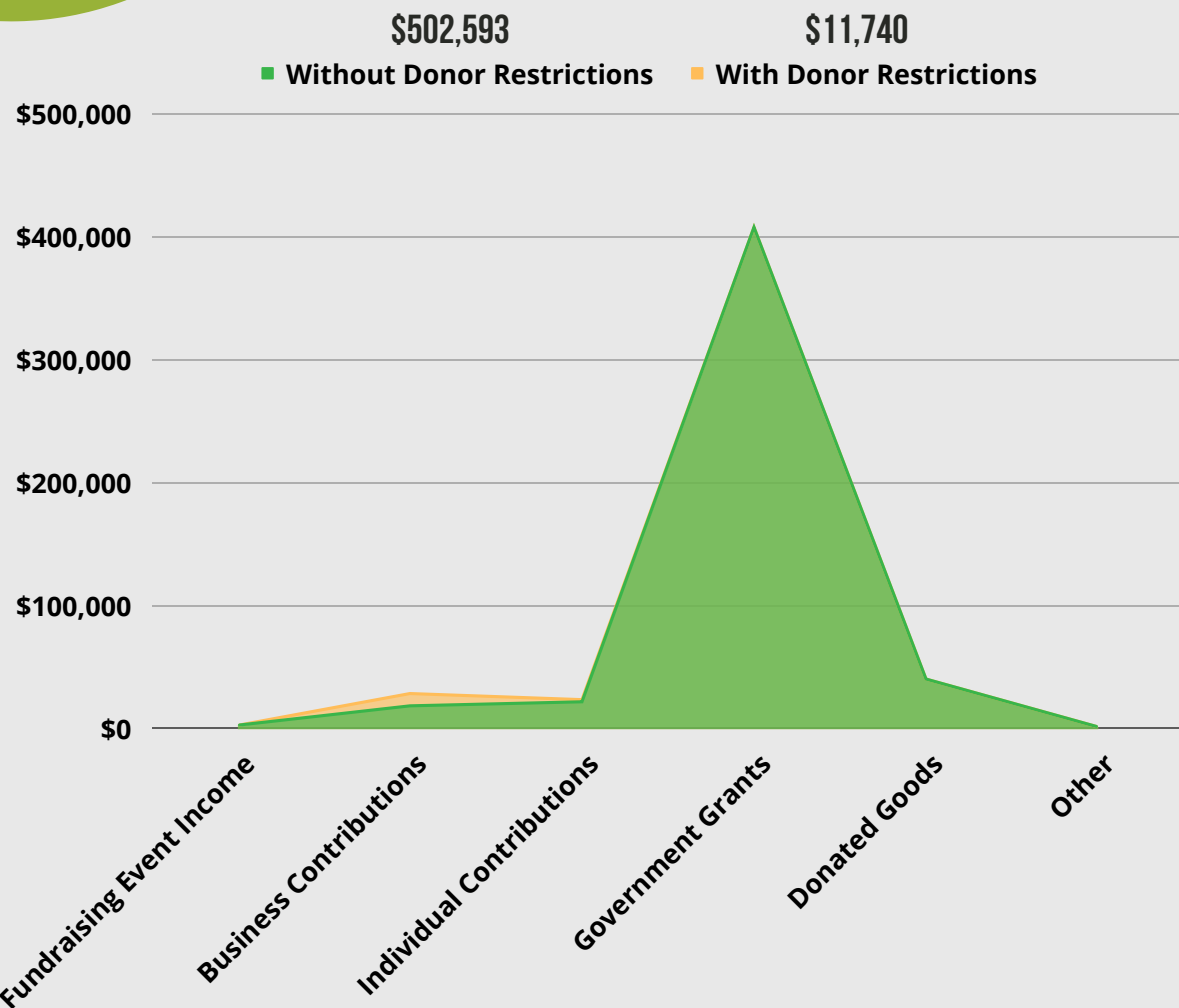
- ✓ Become a MACH OneHealth volunteer
- ✓ Advocate for homeless rights in your community
- ✓ Purchase items from our Amazon Wishlist or Make a Camper's Day Wishlist
- ✓ Subscribe to our newsletter by emailing info@machonehealth.org

2021 FINANCIALS



TOTAL EXPENSES
\$449,543

TOTAL REVENUE
\$514,333



WHAT COMES NEXT IN 2022 & BEYOND



NAME CHANGE & LOGO

We officially will introduce our new name and logo: Madison Street Medicine. We thank everyone who was involved in the process for a values based name to represent our organization.

MOVING

We've outgrown our office downtown and are looking to relocate on the east or northeast side of Madison. We hope to be closer to the people we serve in an accessible office.



WAFCC SILVER SEAL

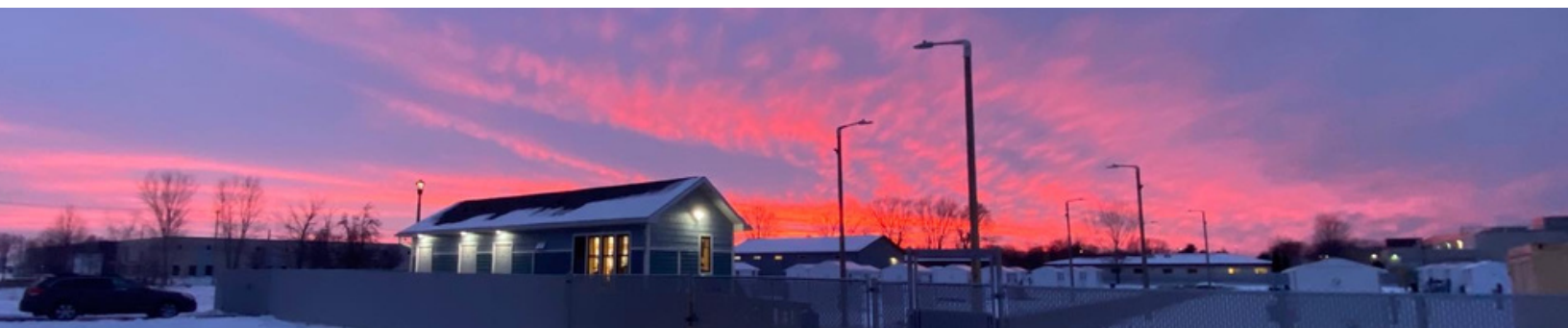
After receiving the Bronze Seal in 2021, we are working to obtain the WAFCC Silver Seal in 2022. This includes introducing new policies and being transparent with the everyday operations.

KEEP YOUR EYE ON US!

2021 PARTNERS & SPONSORS



Sunset at Dairy Drive



MADISON AREA CARE FOR THE HOMELESS (MACH)

LOTS MORE TO COME

SEE YOU IN 2022

